



SCHOOL RISK ASSESSMENT PACK



Updated 08.05.2025

Keri Proud



Important Information

Where is the first aid box kept?

There are first aid boxes on all departments, and on all floors of the building. If you are in need of a first aid box, please ask any member of staff and they will direct you to the nearest one.

Who are the first aiders in case of an emergency?

We have many first aid at work trained staff. You can obtain a list of our first aiders for a specific day from our Day Manager.

Where are the fire exits?

The fire exits are clearly marked throughout the building. Included in the pack is a map of all exits to outside and other areas of the building. If you wish to have a walk through the building to familiarise yourself with the layout this can be arranged again through our Day Manager. All staff are trained to evacuate each department of the building quickly and calmly.

Where are the fire extinguishers?

The fire extinguishers are located throughout the building and are clearly visible. They are positioned relevant to the potential fire hazard. The staff are trained to evacuate the building before tackling a fire, and then only if safe to do so.

Hazards in building

A hazard is anything that can constitute a potential danger to you or any other user of the building. This pack highlights hazards and the precautions we take to minimise the danger to the general public in every area of the building. If you have any queries on any of the information provided please do not hesitate to contact us.

**PLAN OF BUILDING SHOWING
ALL FIRE ESCAPES AT
EXHIBITION LEVEL**

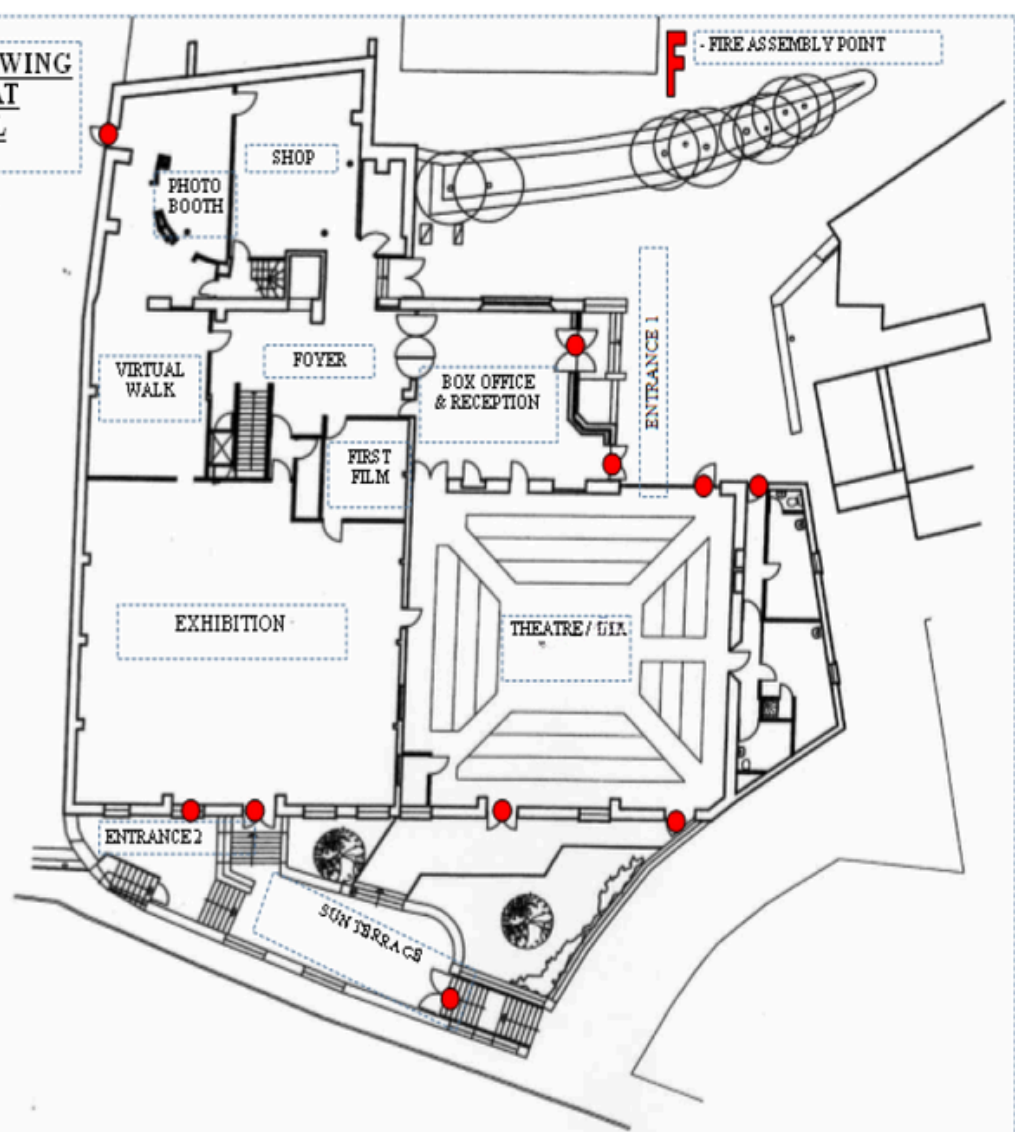
KEY



- FIRE ASSEMBLY POINT



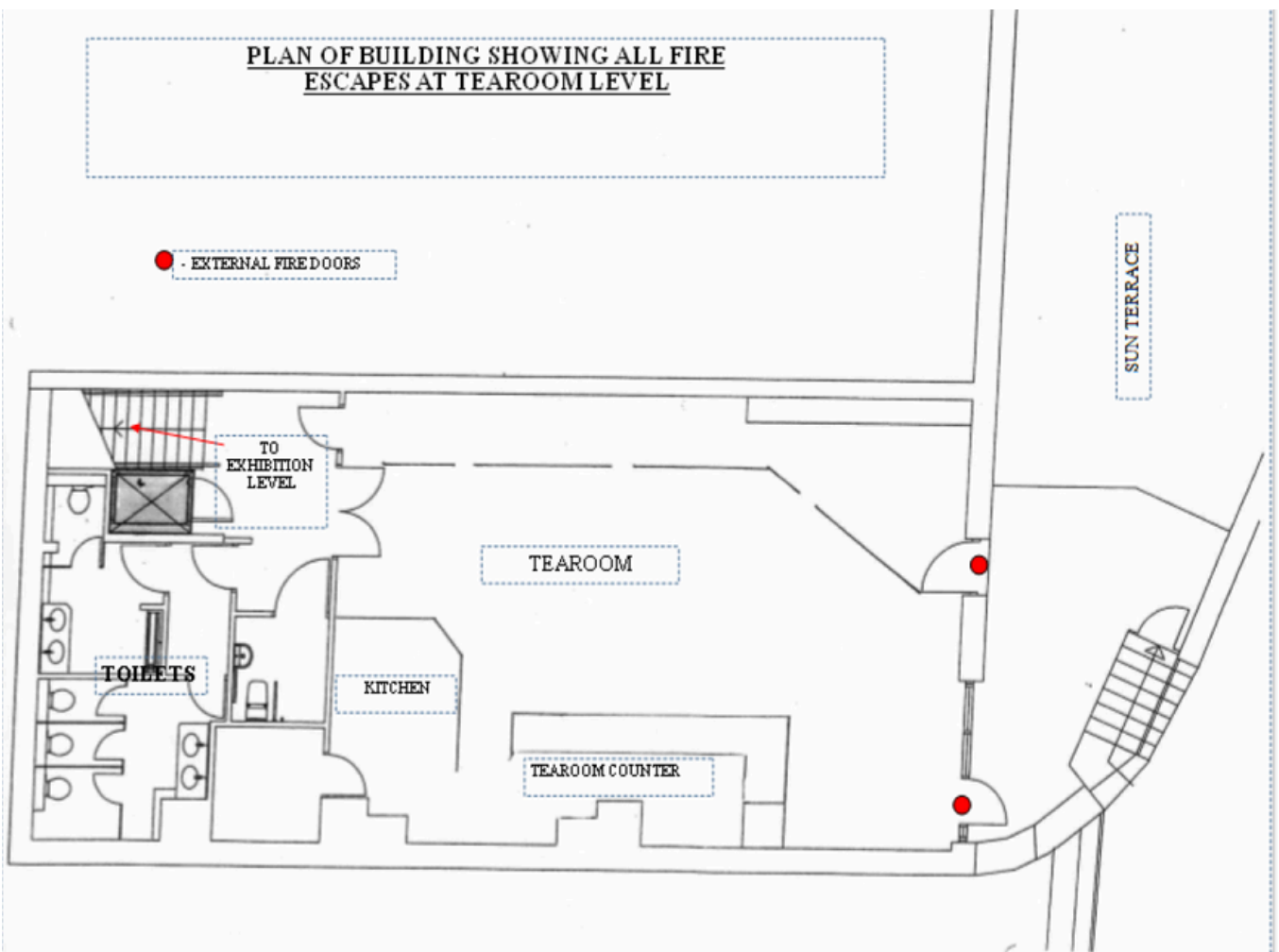
- EXTERNAL FIRE DOORS



**PLAN OF BUILDING SHOWING ALL FIRE
ESCAPES AT TEAROOM LEVEL**



- EXTERNAL FIRE DOORS



5 Stage risk assessment grid

The table below reflects the likelihood and consequence / severity if an accident was to occur. Please use this as a guide for the following pages of risk assessments.

		Consequence				
		Negligible 1	Minor 2	Moderate 3	Major 4	Catastrophic 5
Likelihood	5 Almost certain	Moderate 5	High 10	Extreme 15	Extreme 20	Extreme 25
	4 Likely	Moderate 4	High 8	High 12	Extreme 16	Extreme 20
	3 Possible	Low 3	Moderate 6	High 9	High 12	Extreme 15
	2 Unlikely	Low 2	Moderate 4	Moderate 6	High 8	High 10
	1 Rare	Low 1	Low 2	Low 3	Moderate 4	Moderate 5

RISK ASSESSMENT FORM

AREA ASSESSED :- WOBP

RISK ASSESSOR Keri Proud

DATE OF ASSESSMENT:-

08.05.2025

<u>Hazard = task/ activity with the potential to cause harm</u>	<u>Type of injury that could occur</u>	<u>Type of people and number affected</u>	<u>Likelihood of injury occurring</u>	<u>Severity of harm if injury does occur</u>	<u>RISK LEVEL</u>	<u>Control measures in place</u>	<u>Further control measures required</u>	<u>Person to impliment new measures</u>	<u>Review Date</u>
LOST CHILDREN.	SLIPS, TRIPS, CUTS, BRUISES., PANIC	SMALL MINORITY OF CHILDREN.	2	2	4	<p>PARENTS ARE ADVISED TO KEEP THEIR CHILDREN UNDER CLOSE SUPERVISION.</p> <p>NO CHILDREN UNDER 16 YEARS OLD ALLOWED INTO EXHIBITION UNSUPERVISED (WITHOUT PARENT/GUARDIAN).</p> <p>STAFF, WHEN ALERTED WILL SEARCH FOR MISSING CHILDREN IMMEDIATELY.</p> <p>MISSING CHILDREN WHEN FOUND WILL BE TAKEN TO THE BOX OFFICE AND THE DUTY SUPERVISOR CALLED.</p> <p>HARD HATS PROVIDED.</p> <p>CAST AND CREW ADVISED IN HEALTH AND SAFETY BRIEFING.</p> <p>ALL SHARP OBJECTS (NUTS/BOLTS) COVERED WITH HIGH VISIBILITY PADDING.</p>	n/a	Keri Proud	8th May 2026

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ALL 'MANUAL' DOORS IN ATTRACTION. GENERAL PUBLIC USING DOORS THROUGHOUT THE BUILDING	TRAPPED FINGERS, DOORS CLOSING ON PEOPLE.	ALL / EVERYBODY	1	2	2	ALL DOORS USED BY THE GENERAL PUBLIC HAVE FINGER SAFES FITTED. ALL DOORS COMPLY TO BS STANDARDS.	n/a	Keri Proud	8th May 2026

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STAFF WORKING IN THE ATTRACTION THAT AREN'T DBS REGISTERED.	POSSIBLE DANGER TO CHILDREN.	ALL/EVERYBODY	1	3	3	ALL VISITING CHILDREN MUST BE ACCOMPANIED BY AN ADULT. NO MEMBER OF STAFF IS LEFT ALONE WITH CHILDREN AT ANY TIME. ALL STAFF GIVEN ADVICE WITH REGARD TO CHILDREN IN THEIR INDUCTION.	n/a	Keri Proud	08th May 2026

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AUTOMATIC DOORS TO FIRST FILM.	TRAPPED FINGERS / DOORS CLOSING ON PEOPLE.	ALL / EVERYBODY	1	2	2	QUALIFIED TECHNICIANS TO MAINTAIN DOORS. MEET ALL NEW SAFETY STANDARDS RELEVANT TO AUTOMATED DOORS. FINGER SAFES FITTED TO DOORS.	n/a	Keri Proud	08th May 2026

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ALL OUT OF REACH DANGERS IN EXHIBITION.	SCRATCHES, CUTS, BRUISES, TOXINS.	ALL/EVERYBODY	1	3	3	ALL CUSTOMERS ARE POLITELY ASKED (IN THE INITIAL FILM) NOT TO TOUCH ANY PART OF THE EXHIBITION. WE ENDEAVOUR TO KEEP	n/a	Keri Proud	8th May 2026

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AUTOMATED DOORS LOCATED IN FOYER.	TRAPPED FINGERS, DOORS CLOSING ON PEOPLE.	ALL / EVERYBODY.	1	1	1	SIGNS ON DOORS STATING THEY ARE AUTOMATIC. REGULARLY CHECKED AND MAINTAINED. SENSORS ON THE DOORS ARE VERY SENSATIVE; UNLIKELY TO CLOSE WHEN SOMEONE IS IN ITS PROXIMITY.	N/A	Keri Proud	08th May 2026

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LIFT FROM FOYER AREA TO TEAROOM, DOOR CLOSING ON PEOPLE / TRAPPED FINGERS. PEOPLE TRAPPED IN LIFT.	TRAPPED FINGERS, CUTS, BRUISING.	ALL / EVERYBODY	1	2	2	THE LIFT MEETS ALL RELEVANT PASSENGER LIFT SAFETY STANDARDS. IS REGULARLY MAINTAINED BY QUALIFIED LIFT TECHNICIANS. EVACUATION PROCEDURES IN PLACE FOR ALL STAFF IN CASE OF EMERGENCY. THE LIFT HAS GLASS SIDES SO AS NOT TO INDUCE PANIC.	n/a	Keri Proud	08th May 2026

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STEPS INTO FOYER AREA.	CUTS, BRUISES, FRACTURES.	ALL / EVERYBODY	1	2	2	THE STEPS HAVE A VERY ABRHASIVE SURFACE. THE STEPS ARE SWEPT EVERY MORNING AND MONITORED FOR SLIPS / TRIPS THROUGHOUT THE DAY. IN ICY / SNOWY WEATHER THE STEPS ARE CLEARED AND THE ENTIRE AREA IS GRITTED.	n/a	Keri Proud	08th May 2026

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TOILET DOORS.	TRAPPED FINGERS, DOORS CLOSING ON PEOPLE.	ALL / EVERYBODY.	1	2	2	ALL DOORS HAVE FINGERSAFES FITTED. DOOR CLOSERS CLOSE DOOR VERY GRADUALLY.	n/a	Keri Proud	8th May 2026

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POTTERY IN SHOP.	CUTS, BRUISES	ALL / EVERYBODY	1	2	2	THE VAST MAJORITY OF POTTERY IS LOCKED IN CABINETS. ELSEWHERE IT IS KEPT OUT OF REACH OF CHILDREN, AND NEVER OVERSTOCKED.	n/a	Keri Proud	8th May 2026

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HIGH SHELVES—FALLING BOOKS, HARD OBJECTS etc...	CUTS, BRUISES.	ALL / EVERYBODY.	1	2	2	STAFF TRAINED NOT TO OVERSTOCK SHELVES. LIP ON DRESSERS TO AVOID THINGS SLIPPING. SOFT TOYS STRAEGICALLY PLACED ON HIGHER SHELVES TO AVOID ACCIDENTS.	n/a	Keri Proud	8th May 2026

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DROPPING TRAYS, POTENTIALLY CONTAINING CROCKERY.	CUTS, BRUISES.	ALL / EVERYBODY.	1	2	2	CLEAR PATHWAYS AROUND TABLES. STAFF TOLD NOT TO CARRY TRAYS OVER PEOPLES HEADS. FLOOR KEPT CLEAN AND DRY AT ALL TIMES TO AVOID SLIPS/TRIPS. ONLY ADULTS TO CARRY TRAYS IN TEAROOM.	n/a	Keri Proud	8th May 2026

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STAIRS TO FOYER FROM TEAROOM.	GRAZES, CUTS, BRUISES, FRACTURES.	ALL / EVERYBODY	2	2	4	ALL STAGE WEAPONRY INDIVIDUALLY RISK ASSESSED. NO SHARP EDGES ON ANY STAGE SWORDS / BLADES. ALL ACTORS WILL BE TRAINED IN THE USE / ART OF STAGE FIGHTING. FIRST AIDER ALWAYS PRESENT.	n/a	Keri Proud	8th May 2026

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POSSIBILITY OF SLIPS / TRIPS ON TERRACE STEPS OUTSIDE OF TEAROOM.	CUTS, GRAZES, BRUISES, FRACTURES.	AAL / EVERYBODY.	2	2	4	THE STEPS THEMSELVES HAVE A VERY ABRHASIVE SURFACE TO PREVENT SLIPS. THE EDGE OF THE STEPS ARE CHANFERED TO CREATE A VERY DIFINED EDGE. THE STAIRS ARE SWPT EVERY MORNING AND ARE MONITORED THROUGHOUT THE DAY FOR SLIPS / TRIPS HAZARDS. IN ICY WEATHER, THE SNOW / ICE IS CLEARED + THE AREA IS GRITTED.	n/a	Keri Proud	8th May 2026

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TERRORIST THREAT (PHONE / MESSAGE / MAIL) POTENTIAL BOMB / DIRTY BOMB / CHEMICAL WEAPON / MAIL BOMB ATTACK	FATALITY, SHRAPNEL WOUNDS, INHALATION OF TOXIC FUMES, OTHER BLAST RELATED INJURIES.	ALL STAFF AND VISITORS.	1	3	3	ALL AREAS OF EXHIBITION CHECKED DAILY FOR SUSPICIOUS PACKAGES. STAFF MONITOR CUSTOMERS FOR 'SUSPICIOUS BEHAVIOR'. RANDOM BAG CHECKS ARE IN OPERATION. FULL BUILDING EVACUATION PLANS IN PLACE IF IT BECOMES NECESSARY TO EVACUATE (AT MANAGEMENT DISCRETION). MANAGEMENT TRAINED TO MOVE CUSTOMERS TO DIFFERENT ZONE IN BUILDING IF UNSAFE TO EVACUATE.	n/a	Keri Proud	08th May 2026

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SLIPS/TRIPS ON EXHIBITION/GARDEN FLOORS ESPECIALLY IN WET WEATHER.	CUTS, BRUISES, FRACTURES.	ALL / EVERYBODY	1	2	2	ALL EXTERNAL PAVING HAS ABRASIVE SURFACES, AND IS LAID WITHOUT EXCESSIVE 'PROUD' EDGES BETWEEN FLAGS. THERE IS A MAT FOR WIPING FEET INBETWEEN THE INTERIOR OF THE EXHIBITION AND THE EXTERNAL NATURALLY BETTER GARDEN.	MONITORED DAILY	Keri Proud	8th May 2026

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SNOW/ICE ON EXTERNAL PETER RABBIT GARDEN PAVED FLOOR	CUTS, BRUISES, FRACTURES	ALL / EVERYBODY	1	2	2	ON DAYS WHERE THERE IS ICE/SNOW ON PATHS OUTSIDE, THE PATHS MUST BE CLEARED AND GRITTED PRIOR TO ANY MEMBER OF THE PUBLIC ENTERING THE AREA. THIS WILL BE DONE IN A METHODOICAL MANNER WITH THE DUTY SUPERVISOR/ OPERATIONS AMANGER GIVING FINAL CLEARANCE TO OPEN THE GARDEN. ALL STEPS AND SLOPES CONFORM TO CURRENT BUILDING REGS, AND ARE CONSTRUCTED USING SLATE WITH AN ABRHASIVE NON SLIP SUFACE. DEPENDANT ON WEATHER CONDITIONS, THE DUTY SUPERVISOR/OPERATIONS MANGER WILL MAKE A DECISION AS TO WEATHER TO CLOSE THE GARDEN TO THE	n/a	Keri Proud	08th May 2026

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INGESTION/ALLERGIC REACTION TO PLANTS IN GARDEN	POISONING, SKIN RASH	ALL / EVERYBODY	1	2	2	PUBLIC ADVISED NOT TO STRAY FROM FOOTPATHS AND WALKWAYS VIA AUDIABLE ANNOUNCEMENT AT END OF 1ST FLM AND SIGNAGE IN THE POTTING SHED AND GARDEN. PARENTAL SUPERVISION IS A NECESSITY IN ANY PART OF THE EXHIBITION. FIRST AIDER ON SITE. ALL BERRIES PODS AND FRUIT FROM TOXIC PLANTS WILL BE REMOVED IMMEDIATELY AFTER FLOWERING.	n/a	Keri Proud	8th May 2026

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AUTOMATID DOORS LOCATED IN EXHIBITION LEADING TO GARDEN AREA.	TRAPPED FINGERS, DOORS CLOSING ON PEOPLE.	ALL / EVERYBODY	1	1	1	SIGNS ON DOORS STATING THEY ARE AUTOMATIC. REGULARLY CHECKED AND MAINTAINED. SENSORS ON THE DOORS ARE VERY SENSATIVE; UNLIKELY TO CLOSE WHEN SOMEONE IS IN ITS PROXIMITY. GAP DOWN SIDE OF DOORS PREVENTING PEOPLE FROM TRAPPING THEIR FINGERS.	n/a	Keri Proud	8th May 2026

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ALL STEPS IN GARDEN AREA.	CUTS, BRUISES, FRACTURES.	ALL / EVERYBODY	1	2	2	THE STEPS HAVE A VERY ABRHASIVE SURFACE. THE STEPS ARE SWEEPED EVERY MORNING AND MONITORED FOR SLIPS / TRIPS THROUGHOUT THE DAY. IN ICY / SNOWY WEATHER THE STEPS ARE CLEARED AND THE ENTIRE AREA IS GRITTED. EDGE OF EACH STEP IS CLEARLY MARKED. EACH TREAD IS LIT WITH L.E.D LIGHTING UNDER THE NOSE OF EACH TREAD.	n/a	Keri Proud	8th May 2026

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POTENTIAL OF INJURY DUE TO BREAKING GLASS IN GREENHOUSE.	CUTS, ABRASION	ALL / EVERYBODY	1	2	2	ALL GLASS PANELS ARE FITTED BY PROFESSIONALS. ALL GLASS FITTED IS TOUGHENED SAFETY GLASS, WE HAVE A CERTIFICATE TO PROVE THIS (SUPPLIED BY COMPANY WITHOUT BS MARKS FOR ASTHETIC PURPOSES).	n/a	Keri Proud	8th May 2026

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WATER BUTTS IN GARDEN	DROWNING	ALL/ EVERYBODY...ESPECIALLY CHILDREN	1	3	3	WATER BUTT WILL HAVE A FIXED COVER ON IT ALL TIMES, THIS WILL BE CHECKED EVERY MORNING. IF MAINTENANCE IS REQUIRED THIS WILL BE CARRIED OUT UNDER CLOSELY SUPERVISED CONDITIONS.	n/a	Keri Proud	8th May 2026

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BEE OR WASP STINGS, OR INSECT BITES.	REACTIONS RELATED TO ALLERGIES i.e. ANAPHYLACTIC SHOCK	ALL / EVERYBODY	1	4	4	ALL STAFF ARE REQUESTED TO GIVE US INFORMATION ABOUT ANY MEDICAL CONDITIONS THEY HAVE, INCLUDING ALLERGIC REACTIONS, AS PART OF THEIR INDUCTION. AN AMBULANCE WOULD BE CALLED IMMEDIATELY IF A MEMBER OF THE PUBLIC WAS THOUGHT TO BE SUFFERING FROM ANAPHYLACTIC SHOCK. OUR FIRST AIDERS WOULD CHECK THEIR PERSON TO SEE IF THERE ARE ANY MEDICAL NOTIFICATIONS. IF THE PERSON WAS CARRYING AN EPIPEN, IT WOULD BE ADMINISTERED.	n/a	Keri Proud	8th May 2026

RISK ASSESSMENT

AREA ASSESSED :- WOBP

RISK ASSESSOR:- Keri Proud

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MUD/DEBRIS ON PUBLIC PATHWAYS AROUND THE GARDEN. LEAVES FALLING FROM TREES IN AUTUMN.	SLIPS/TRIPS, CUTS BRUISES FRACTURES	ALL / EVERYBODY	1	2	2	THE EDGINGS IN PLACE AROUND THE GARDEN SHOULD PREVENT ANY SOIL SUBSIDING AND GOING ONTO THE PATHWAYS. ANY DEBRIS CREATED BY GARDEN WORKS WILL NOT BE PLACED ON PUBLIC WALKWAYS, AND WILL BE CLEARED IMMEDIATELY AFTER WORK IS COMPLETED WALKWAYS WILL BE CHECKED ON A DAILY BASIS BY DUTY SUPERVISORS AND CHECKED THROUGHOUT THE DAY BY THE GARDENER/DUTY SUPERVISOR.	n/a	Keri Proud	8th May 2026

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CONTAMINATION OF WATER FROM BACTERIA IN GARDEN WATER FEATURES.	SPREAD OF DISEASE, ILLNESS	ALL / EVERYBODY	1	3	3	HAVE A TEMPERATURE CHART THAT DOCUMENTS THE TEMPERATURE OF WATER ON A DAILY BASIS. IF THE WATER TEMPERATURE EXCEEDS 19c, AQUA FLOW WILL BE ADDED. THIS WILL 'PURIFY' THE WATER AND KILL ANY POTENTIALLY HARMFUL BACTERIA.	n/a	Keri Proud	8th May 2026