



School
Risk Assessment
Pack
2026

Important Information

Where is the first aid box kept?

There are first aid boxes in all departments, on all floors of the building. If you need a first aid box, please ask any member of staff and they will direct you to the nearest one.

Who are the first aiders in case of an accident?

Many of our staff are trained in first aid. If required, our Day Manager can provide you with a list of first aiders on the day your visit.

Where are the fire exits?

The fire exits are clearly marked throughout the building. If you wish to have a walk through the building to familiarise yourself with the layout, this can be arranged through our Day Manager.

Hazards in the building

A hazard is anything that can constitute a potential danger to you or any other user of the building. This pack highlights hazards and the precautions we take to minimise the danger to our visitors in every area of the building.

Risk Rating Calculator

Likelihood that hazardous event will occur		Consequence of hazardous event
1 – Very unlikely	x	1 – Insignificant – no injury
2 - Unlikely	x	2 – Minor – minor injuries needing first aid
3 – Fairly likely	x	3 – Moderate – more than three days’ absence
4 - Likely	x	4 – Major – more than seven days’ absence
5 – Very likely	x	5 – Catastrophic – incapacity or death

Action Level Table

Risk rating	Action
20-25	Stop – stop activity and take immediate action
15-16	Urgent action – take immediate action and stop activity if necessary, maintaining existing controls rigorously
8-12	Action – improve within specified timescale
3-6	Monitor – look to improve at next review or if there’s a significant change
1-2	No action – no further action, but ensure existing controls are maintained and reviewed

Risk assessment

AREA ASSESSED :- Attraction

RISK ASSESSOR:- Jane Lovett

DATE OF ASSESSMENT:- 7.01.26

What is the hazard?	Who might be harmed?	How might people be harmed?	Likelihood of hazardous event occurring	Consequences of hazardous event	RISK LEVEL	Control measures in place	Further control measures required	Person to monitor risk assessment	Review Date
Lost children	Young visitors to the Attraction	Abduction, slips, trips, cuts, bruises	1	5	5	Children under 16 are not allowed into the Attraction without an adult. If a child is reported missing, the nearest member of staff will put out the code over the radio so that all doors to the building will be covered by staff. Missing children will be taken to the Box Office and the Day Manager will be called. Police will be called within 15 minutes of a child not being found	N/A	Jane Lovett	07.01.27

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RISK ASSESSOR:- Jane

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All 'manual' doors in the Attraction	All	Trapped fingers, doors closing on people	1	2	2	Manual doors have finger safes fitted	N/A	Jane Lovett	07.01.27

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Staff and contractors working in the Attraction that aren't DBS checked	Young visitors to the Attraction	Possible danger to children	1	4	4	All visiting children must be accompanied by an adult. No member of staff or contractor to be left alone with children unless DBS checked	N/A	Jane Lovett	07.01.27

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Automatic doors to first film	Trapped fingers, doors closing on people	All	1	2	2	Qualified technicians to maintain doors, Doors meet safety standards. Finger safes fitted	N/A	Jane Lovett	07.01.27

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All dangers in the Attraction that are not intended to be touched	All	Scratches, cuts, bruises	1	2	2	We endeavour to keep all fixtures and fittings and scenery in a safe state for customers to visit. Areas with multiple hazards are barriered off	N/A	Jane Lovett	07.01.27

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Automatic doors in the foyer	All	Trapped fingers, doors closing on people	1	2	2	Signs on door saying they are automatic. Regularly checked and maintained. Sensors on door very sensitive, unlikely to close on people	N/A	Jane Lovett	07.01.27

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Customer lift. Door closing on people, people getting trapped in lift	All	Trapped fingers, cuts, bruises, panic	1	2	2	Lift meets all relevant passenger safety standards. It is maintained regularly by qualified lift technicians (currently Lancs and Cumbria Lifts). Evacuation procedures in place. The lift has glass sides so as not to induce panic	N/A	Jane Lovett	07.01.27

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External steps into foyer area	All	Slips, trips, cuts, fractures	2	3	6	The steps have a very abrasive surface. The steps are kept clear of leaves. In icy or snowy conditions the steps are cleared and the entire area is gritted	N/A	Jane Lovett	07.01.27

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Pottery in shop	All	Cuts, bruises	2	2	4	Pottery items kept out of reach of small children but not too high up. Most pottery kept in glass cases	N/A	Jane Lovett	07.01.27

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Items on high shelves in shops or cafes	All	Cuts, bruises	2	2	4	Staff trained not to overstock shelves. Items not to be displayed too near the edge of shelves.	N/A	Jane Lovett	07.01.27

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Dropping trays, carrying crockery and glass	All	Cuts, bruises	2	2	4	Clear pathways around tables. Staff know not to carry trays over people's heads. Floor kept clean and dry to avoid slips and trips.	N/A	Jane Lovett	07.01.27

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Slips, trips	All	Sprains, fractures, cuts, bruising	2	3	6	Any spillages should be cleaned up immediately and wet floor signs put out. Staff are advised to wear sensible footwear. Staff know that walkways should be kept clear of obstructions	N/A	Jane Lovett	07.01.27

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Stairs from foyer to the Burrow Café	All	Grazes, cuts, bruises, fractures	2	3	6	Hand rails fitted to both sides of the stairs. Non slip strip on each tread. Customer lift available for anybody who is unsure/unstable on stairs. Checked regularly for slip/trip hazards	N/A	Jane Lovett	07.01.27

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Steps from the Burrow Café to Rayrigg Road	All	Cuts, grazes, bruises, fractures	2	3	6	The steps have a very abrasive surface to prevent slips. The steps are monitored throughout the day for slip/trip hazards. In icy weather, snow/ice is cleared and the steps are gritted	N/A	Jane Lovett	07.01.27

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Terrorist threat/potential bomb/dirty bomb/chemical weapon/mail bomb	All staff, visitors, passersby	Fatality, shrapnel wounds, inhalation of toxic fumes, other blast-related injuries	1	5	5	All areas of exhibition checked regularly for suspicious packages. Staff monitor any 'suspicious behaviour'. We can do bag checks if the threat level is increased. Full evacuation plans in place if necessary.	Terror levels constantly monitored	Jane Lovett	07.01.27

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Stamped concrete path from Crag Brow to the front doors of the Attraction	All	Slips/trips causing grazes, cuts, bruises, fractures	2	3	6	Stamped concrete is coated with a non-slip surface which is reapplied every year. In icy/snowy conditions, a non-corrosive alternative to salt is applied to melt ice and snow. Beware of slipping signs up by the path.	N/A	Jane Lovett	07.01.27

Risk assessment

AREA ASSESSED :- Peter Rabbit Garden

RISK ASSESSOR:- Jane Lovett

DATE OF ASSESSMENT:- 07.01.26

What is the hazard?	Who might be harmed?	How might people be harmed?	Likelihood of hazardous event occurring	Consequences of hazardous event	RISK LEVEL	Control measures in place	Further control measures required	Person to monitor risk assessment	Review Date
Snow/Ice on garden steps/paths	All	Cuts, bruises, fractures	2	3	6	If there is ice or snow on the ground, the area will be cleared and gritted before being opened to the public. All steps and slopes conform to building regs. If the weather conditions are so bad that the garden is deemed to be unsafe, it will be closed to the public	N/A	Jane Lovett	07.01.27

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Slips/trips	All	Cuts, bruises, fractures	2	3	6	All paving is laid without excessive proud edges between flags. There is a mat for wiping feet between interior and exterior of building. Wet floor signs available if gardener is watering plants	N/A	Jane Lovett	07.01.27

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Use of gardening tools, e.g. spades, forks, secateurs, rakes	Gardener/All	Cuts, bruises	2	2	4	Gardener is provided with appropriate PPE. Only gardener has access to these tools. Tools not in use will be locked in the garden shed. When working in the garden, the gardener will put up a sign saying 'work in progress'	N/A	Jane Lovett	07.01.27

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Ingestion of/contact with plants	All	Poisoning/skin rash	1	4	4	Most poisonous plants are planted away from footpaths and walkways. Parental supervision is a necessity throughout all areas of the exhibition. There is signage in the garden to warn people from touching the plants.	N/A	Jane Lovett	07.01.27

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Automatic doors leading from the Attraction to the garden	All	Trapped fingers, doors closing on people	1	2	3	Signs on doors stating they are automatic. Regularly checked and maintained. Sensors on the door are very sensitive and unlikely to close on anybody	N/A	Jane Lovett	07.01.27

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Walking up and down the steps in the garden	All	Cuts, bruises, fractures	2	3	6	Steps have a rough surface and are not slippery when wet. The steps are checked at least once a day for slip/trip hazards. All steps have handrails for support	N/A	Jane Lovett

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Glass breaking in greenhouse	All	Cuts,abrasions	1	3	3	All glass panels fitted by professionals. Care is taken when opening and closing doors to prevent slamming leading to breakage. Doors are hooked open during the day.	N/A	Jane Lovett	07.01.27

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Water butt in garden	All but especially children	Drowning	1	5	5	The open water butt is part of the water feature. It is uncovered but is difficult to access because of pots and baskets in front of it. If maintenance is required, this will be carried out under closely supervised conditions	The gardener will put some mesh over the top of the water butt	Jane Lovett	07.01.27

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Bee or wasp stings or insect bites	All	Reactions related to allergies, i.e. anaphylactic shock	2	5	10	All staff are requested to inform us of any medical conditions that they have. We should be told if, for instance, they have an epipen. An ambulance would be called immediately if someone was thought to be suffering from a severe allergic reaction. Our first aiders would be able to administer an epipen if appropriate	N/A	Jane Lovett	07.01.27